

# ANTI-SOCIAL BEHAVIOUR



FIRST PRINCIPLE

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[suffolk.police.uk/firstprinciple](http://suffolk.police.uk/firstprinciple)



**NORFOLK**  
CONSTABULARY  
*Our Priority is You*



**SUFFOLK**  
CONSTABULARY

## Top Tips

- Don't try and intervene if you think there is any risk to yourself
- Try and be accurate and concise when reporting Anti-Social Behaviour (ASB)
- Speak to your local Councillor in the first instance
- Keep a log

**Anti-Social behaviour (ASB) covers many types of actions from low-level persistent nuisance to serious public disturbance**

## What is Anti-Social Behaviour?

### It is behaviour that:

- is capable of causing nuisance and annoyance
- is likely to cause harassment, alarm or distress
- creates significant and persistent problems in a neighbourhood
- leaves communities intimidated and afraid.

### Examples of such behaviour would include:

- noise
- harassment
- vandalism
- graffiti and fly tipping
- nuisance neighbours
- street drinking
- intimidation and threats
- violence
- hate behaviour that targets members of identified groups because of their perceived differences.

## What will we do?

If ASB is affecting you or your family we will listen to you and treat the problem seriously. We will involve other agencies, where necessary, to take action to

permanently address the problem, prevent it happening again and report back to you about what we have done.

## What can you do?

Discuss any issues with your local councillor, who can act on your behalf to raise concerns with the council and other organisations.

## How do I report ASB?

- Contact Norfolk or Suffolk Police by calling **101**.
- Contact your local District Council.
- Social housing tenants can report the problem to their Housing Officer.

In an emergency always call the police on **999**.

## Community Trigger

If you think your case has not been dealt with in the way you wanted, please raise your concerns with the agency you reported the matter to. They will take your concerns seriously, and try to ensure your needs are met. If this fails, you may wish to instigate a formal Community Trigger for an anti-social behaviour case review.

The Community Trigger gives victims the right to require action is taken where an ongoing anti-social behaviour problem has not been addressed. This asks agencies such as the local council, police and housing providers to review collectively how they have responded, by conducting an anti-social behaviour case review.

### Nuisance Log Sheets

**It is useful if you can keep a log of the ASB you are experiencing.**

The following guidance and template should help you with this.

- A written log of each incident is the best way to show evidence of ASB. This can be used to fully assess the impact of the activity, or as powerful evidence in court.
- Use the diary to record what **you** see or hear. Please do not add statements from other witnesses – they must keep their own diary.
- Fill in the diary **as soon as possible** after witnessing an incident, so that it is fresh in your mind.
- Use **as much detail as possible**.

This includes a word-for-word account of anything that is said, such as swear words.

- It is important that you include your feeling and **how the incident has impacted on your normal life** – for example if it has made you feel scared or depressed, stopped you sleeping, made you fear for your children or stop them playing out in the street, or you feel are more affected because of age or ill health.
- If you don't know the actual location, describe it in as much detail as possible, e.g. 'near the supermarket on x road.'
- Try to identify people involved on each occasion. If you don't know the name of people but can describe them or their clothing, or know their nickname, put that down.
- If there were any other witnesses include their name and address if you know it.
- Further copies are available from the Norfolk and Suffolk Police website.

| Complainant's Name & Address: |            | Subjects' Name & Address:<br>(if known)          |              |               |  |
|-------------------------------|------------|--|--------------|---------------|--|
| Incident No.                  | Date       | Type of Anti-Social Behaviour                    | Time Started | Time Finished | Effect of Anti-Social Behaviour          |
| Example                       | 1 Jun 2015 | Nuisance noise, shouting, screaming and banging. | 23:10pm      | 1:20am        | Woke me up. Unable to get back to sleep. |
| 1.                            |            |  |              |               |  |
| 2.                            |            |  |              |               |  |
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## First Principle: Related links

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### Ask the Police

Official Police Resource. The Ask the Police website provides you with information on a wide range of non-emergency policing matters.

[askthe.police.uk](http://askthe.police.uk)

### Secured by Design

Official UK Police initiative that combines the principles of 'designing out crime' with physical security.

[securedbydesign.com](http://securedbydesign.com)

### Sold Secure

Dedicated to reducing the risk of crime by assessment of security products.

<https://www.soldsecure.com/>

### Crimestoppers

An independent charity that gives people the power to speak up to stop crime 100% anonymously, by phone 0800 555 111 or online.

<https://crimestoppers-uk.org/>

### Victim Support

Covering the whole of Norfolk and Suffolk, a free, confidential support service specifically designed to help victims and witnesses of any crime.

Contact us on:

Phone: 0300 303 3706 (weekdays between 8am-5pm)

Email: [nsvictimcare@victimsupport.org.uk](mailto:nsvictimcare@victimsupport.org.uk)

Web: [www.nsvictimcare.org](http://www.nsvictimcare.org)

Socials: @nsvictimcare

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Call us on 101. Always dial 999 in an emergency

**To see the full range of information go to:**

[suffolk.police.uk/firstprinciple](http://suffolk.police.uk/firstprinciple) or

[norfolk.police.uk/firstprinciple](http://norfolk.police.uk/firstprinciple)

Or alternatively use your mobile phone to scan this QR code.

